

# UNIFIED COMMUNICATIONS

Communicate effectively to create a competitive edge.

## About This Solution

Unified communications systems integrate all communication outlets to optimize organization processes and connect people, information and teams, helping to enable comprehensive and effective collaborative experiences. Whether you need a scalable 10 seat call center with basic call logging or a large, networked, multi-site solution with full CTI integration, A3 can help you make the right decision based on your requirements. From initial project scope to implementation, training and maintenance, we understand your need to have that competitive edge and to ensure that you get the optimal usage from investment. Allow us to make your organization more efficiently with services such as:

- **VoIP and SIP** - with features like unified messaging, a tool that automatically forwards your voicemails to your email account, you can easily retrieve, listen and share your messages.
- **Mobility** - where your calls can ring at your office, then your cell phone, then your hotel room while traveling - always maintaining the appearance that you are available to your patrons and never missing important calls.
- **Laptop Agents** - we can install this feature that allows you to place and receive calls directly from your Internet -connected laptop or tablet- regardless of where you are!

All of these features allow unified communications to improve your organization's productivity, communication choices, mobility and integration options. We will perform a thorough assessment of your network ahead of time so you know exactly what is involved to make your VoIP installation work. We then study how you work and how you communicate. After, our engineers craft a custom solution for you. Finally, we train you how to use it, and offer several comprehensive service packages to choose from.

Our trained professionals are there for you every step of the way and our products are supported with a five-year hardware protection package. Organizations that communicate effectively create a competitive edge by taking advantage of cost savings, productivity enhancements, and ease of administration that VoIP promises. Let us help you meet your communications needs today and into the future!



Some of our valued partnerships include:



### References

#### Center for Developmental Services

Ms. Rebekah Jones, *Director of Information Services*  
29 North Academy Street  
Greenville, SC 29601  
Phone: 864-331-1306  
Email: becky.jones@cdservices.org

**Statement of Work:** A3 Communications worked directly with Center for Developmental Services to implement over 150 Zultys phones.

#### Vision Property Management

Mr. Paul Langmeyer, *IT Director*  
1105 Belleview Street, Suite 11  
Columbia, SC 29201  
Phone: 803-799-0406  
Email: paul@vpm3.com

**Statement of Work:** A3 Communications worked directly with Vision Property Management to implement over 100 Zultys phones and a contact center.



One Source. One Solution.  
888.809.1473

[www.a3communications.com](http://www.a3communications.com)